

Breaking Down the

BARRIERS

June 2008

Transportation for Persons with Disabilities in Lloydminster

Recognizing Lloydminster's need for specialized transportation services for persons with disabilities, a group of volunteers established the Lloydminster Handivan Society in 1980. Now, 27 years later, the Handivan Society has two wheelchair-accessible vehicles, and continues to provide accessible transportation to both Lloydminster and surrounding communities.



Handivan services are available to anyone in Lloydminster and the surrounding communities who has a mobility impairment. Persons with sensory impairments are also eligible to use these services. The Handivan Society will transport persons with mobility impairments to Lloydminster's intercity bus station and to Lloydminster Airport, thus facilitating their travel to other parts of Alberta and Canada.

Outside Lloydminster, the Handivan Society provides transit to residents of Dewberry, Islay, Kitscoty, Marwayne, Paradise Valley and Vermillion. If required, passengers can travel to Edmonton.

For trips within Lloydminster, clients are asked to reserve a minimum of one day before their trip. Clients can travel with the Handivan Society seven days a week, including holidays, from 7 a.m. to 6 p.m. If a driver is available, clients can also use the service later in the evening. Clients must reserve late evening service in advance. Within Lloydminster, a one-way trip costs \$5.75. For trips beyond Lloydminster, which must be booked at least three days in advance, the fare depends on the distance traveled.

The Handivan Society transports clients of all ages. Priority is given to children going to school, followed by adults traveling to work. Clients can also use the handivans to attend medical appointments and leisure events, to go shopping, and to visit friends and relatives. Drivers provide curb-to-curb service, assist in the unloading of wheelchairs and mobility aids, and help ensure passengers safely enter buildings at their destinations. No additional charge is levied if a personal attendant accompanies a client.

Both of the Handivan Society's vehicles will accommodate a maximum of five wheelchairs. Depending on the number of wheelchairs on board, each handivan can carry up to 10 passengers.

Information for this article has been provided by Barb Gulka,
Office Manager, Lloydminster Handivan Society.

For more information, please contact:
Lloydminster Handivan Society
Phone: (780) 205-1666

Profile: Ron Wickman, Architect, Alberta Association of Architects



1. How did you become interested in transportation issues?

I am an architect who specializes in barrier-free design. I became an architect because of my experiences growing up with my father who used a wheelchair. I began my practice in 1995, and I now focus my attention exclusively on projects related to accessibility. I am involved with issues

of accessible kitchen renovations to universal community planning and everything in between.

2. What is your role on the Barrier Free Committee and why did you become Involved?

I volunteer on many different accessibility advocacy groups, and I see myself as a link in letting each group know what the other is working on. My role as the Alberta Association of Architects representative on the Barrier-Free Design Council holds the closest tie to my role as the Alberta Association of Architects representative on the Barrier Free Committee.

3. What are some of the major concerns or issues you have related to accessible transportation?

Universal housing and community planning are my two major concerns. Accessible and affordable transportation is the key to allowing for more accessible cities.

Edmonton Accessible Taxis Update

Catching a taxi in Edmonton has become much easier over the past six months. With 35 new wheelchair accessible taxis now on the road, it is easier for persons who use a wheelchair to access taxi service.

In spring 2007, the City of Edmonton provided 35 new licences and subsidies to taxi companies that were willing to modify vehicles for the purposes of transporting persons with disabilities. It took a few months to get a full complement of taxis on the road mainly due to the availability of these modified vehicles.

Co-op Taxi has 15 vehicles, Yellow Cab has 10 and Capital Taxi also has 10 vehicles. These vehicles are operated on an on-demand basis and run on the standard meter rate. Twenty per cent of the vehicles must be available seven days a week, 24 hours a day.

Implementation of the accessible taxis has gone quite smoothly. However, there were a few problems with some of the taxis being available for on-demand pick



up. These problems have now been straightened out, as the taxi companies have implemented new policies that direct an accessible taxi to pick up a passenger as quickly as possible. Edmonton's Vehicle for Hire Commission continues to monitor performance of the service.

The Vehicle for Hire Commission is currently discussing the possibility of adding 10 more new licences for accessible vehicles.

This article has been submitted by Larry Pempeit, Director of Community Development, Canadian Paraplegic Association

For more information, please contact:

Shar Weller

Vehicle for Hire Commission

Phone: (780) 496-5244

E-mail: Shar.Weller@edmonton.ca

Website: http://www.edmonton.ca/portal/server.pt/gateway/PTARGS_0_0_282_219_0_43/http%3B/CMS/Server/COEWeb/city+government/civic+agencies/list+of+civic+agencies/Vehicle+For+Hire+Commission.htm

Pedestrian Accessibility in Red Deer



Earlier this year, Red Deer city council passed a measure that will ensure greater pedestrian accessibility in the city.

On March 25th, 2008, city council amended the city's land use bylaw, adding a new subsection entitled accessible parking design.

The new subsection intends to ensure that persons with disabilities have access to parking lots and walkways within all commercial and public service spaces. It stipulates that all walkways adjoining commercial and public service spaces are to be kept free of obstructions and architectural features that may impede travel for persons with disabilities. It also requires that accessible walkways be provided from commercial and public service spaces to adjacent bus stops and sidewalks.



For more information, please contact:

Carol Dyck

City of Red Deer

Phone: (403) 342-8152

E-mail: Carol.Dyck@reddeer.ca

Website: <http://www.reddeer.ca/default.htm>

Placard Numbers in Alberta



Alberta's parking placards for persons with disabilities policy states that to be eligible to receive a placard, an individual must be unable to walk more than 50 metres. This eligibility criterion has been in effect since November 1, 2001. On January 16, 2007, the policy was amended to enable placard holders with a permanent disability to renew their placards through self-declaration.

According to the amended policy, certified medical professionals (physicians, occupational therapists and physiotherapists) are able to identify whether an applicant has a permanent disability where he/she is unable to walk more than 50 metres and his/her disability is of a permanent nature that will not improve within the next five years. The applicant will be able to self-declare in five years to renew their placard, and will not require verification from a certified medical professional.

On March 31, 2008, a total of 106,387 parking placards were active throughout Alberta. The number of active placards stood at 80,594 on March 31, 2001. About 70 per cent of current placard holders live in cities and towns with populations of 10,000 or more. Approximately 29 per cent live in smaller towns, villages, and rural municipalities. Seniors aged 65 and older comprise 71 per cent of current placard holders. Alberta's overall population increased by 14 per cent between 2001 and 2008.

Organizations in the business of providing transportation services to persons with disabilities may be issued parking placards. On March 31, 2002, 240 organizations held placards. At that time, only non-profit organizations were eligible. Effective January 16, 2007, for-profit organizations also became eligible to receive placards. A total of 236 organizations held placards on March 31, 2008.

For more information, please contact:

Don Hardy

Alberta Infrastructure / Alberta Transportation

Phone: (780) 420-3801

E-mail: donald.hardy@gov.ab.ca

Website: www.transportation.alberta.ca

DID
YOU
KNOW

Special Needs Assistance for Seniors

The Special Needs Assistance for Seniors program, administered by Alberta Seniors and Community Supports, provides assistance to eligible individuals over the age of 65 for medical trips greater than 100 kilometres round trip to visit a specialist, have surgery, or for treatments.

For further information, please contact:

Alberta Seniors and Community Supports

Phone: (800) 642-3853 or 427-7876 in Edmonton

TTY: (800) 232-7215 or 427-9999 in Edmonton

E-mail: Alberta.Seniors@gov.ab.ca

Website: www.seniors.gov.ab.ca

Importing Modified Vans

To accommodate wheelchairs, most vans must be modified. This typically includes installing a raised roof, lowered floor and hand controls or a power lift.

Vans are currently being modified in Canada and the United States. This article describes the conditions a modified van must meet to be permitted entry into Canada.

With the recent rise of the Canadian dollar, some Canadians have been sending their vans to the United States for modification. However, because a used vehicle cannot be certified as meeting the terms of the Canadian Motor Vehicles Safety Act, a used van would be denied re-entry to Canada. Similarly, if a Canadian purchased a modified van in the United States that was used at the time of its modification, it would also be denied entry into Canada.

On the other hand, if the van was new at the time of modification and it received an American Statement of Compliance label from the modifier, the van might be admissible to Canada. This would also depend on the make, model and year of manufacture.

The following website provides a list of vehicles admissible from the United States –

www.tc.gc.ca/roadsafety/importation/VAFUS/list/VAFUS.pdf

For eligible Alberta residents, some funding for van modifications is available through Disability Related Employment Supports. For more information, phone (800) 661-3753 or visit:

employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3159.html

For more information on importing a vehicle into Canada, contact:

Transport Canada

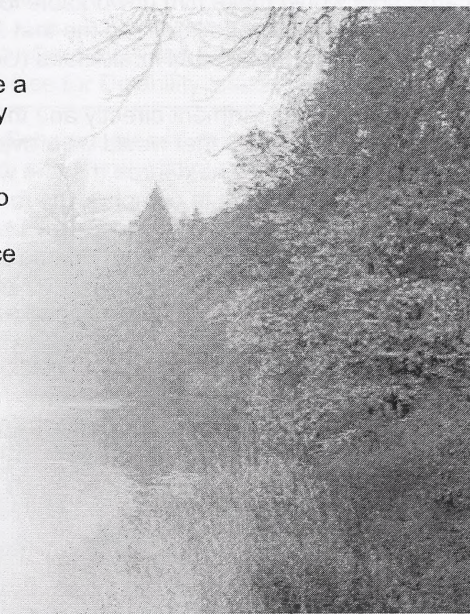
Phone: (800) 333-0371

E-mail: **roadsafetywebmail@tc.gc.ca**

Website: **www.tc.gc.ca/roadsafety/importation/menu.htm**

Have Dog, Will Travel

Just over a year ago, I decided to make a trip to the United Kingdom to visit family members in Scotland. Although my 14-year-old daughter, Summer, was making the journey with me, I wanted to be able to take my guide dog, Max, with me to allow me more independence and give my daughter a chance to go off on her own with the younger relatives without worrying about me. There are very strict guidelines for taking animals into the United Kingdom under the Department of Environment, Food, and Rural Affairs' Pet Travel Scheme (United Kingdom), so I started my preparation early to give myself enough time to get through the complicated process.





Pet Travel Scheme

The Pet Travel Scheme requirements are easy to find online, and once I had my list of things to do, I was off and running. I took the list of requirements to my vet and confirmed with him that my dog had been implanted with the correct microchip and his shots were up to date. Then a blood test was taken and sent to a lab in the United States that is approved to do the rabies Titer testing. This test needs to be done at least six months prior to travel, so I gave myself plenty of time in case something went wrong. As I waited for the results to come back, I started looking into flight options and this is where the trouble began.

Since I wanted to travel in March, the only option for me to take a direct flight from Edmonton to London was with Air Canada. When I called at the beginning of June to check on flights for the following March, they gave me a quote. I thought it was a good deal so I tried to book my flight right there and then. Everything was going along smoothly, until I told them that I use a guide dog. They then informed me that I could take my dog (provided that it met the Pet Travel Scheme requirements), but the dog would have to travel in the cargo hold.

This was unacceptable to me. I travel a lot and have always had my dog at my feet in the cabin. The stress that would be caused to the dog by traveling in the cargo hold would make him unworkable for some time after we arrived at our destination. Air Canada informed me that it was a requirement of the Department of Environment, Food and Rural Affairs (United Kingdom).

I contacted the department directly and they informed me there was an exemption that would be provided once Air Canada filled in a form.

The next three months was a battle to get Air Canada to agree to complete the form, but after I made a complaint to the Canadian Transportation Agency, Air Canada came around and completed the exemption process. Air Canada has now changed their policy for all people with disabilities traveling to the United Kingdom with certified assistance dogs.

Summer, Max and I left Edmonton on March 14. Air Canada treated us very well and made sure we had all of our needs met. They provided me with a bulkhead so Max had plenty of room to

stretch out. Despite the fact the weather caused us to have to sit on the plane on the ground for two hours before departing, Max handled the trip just fine. When I arrived in London, the representative for the Department of Environment, Food, and Rural Affairs (United Kingdom) came onto the plane to check the microchip number and then off we went on our adventure.

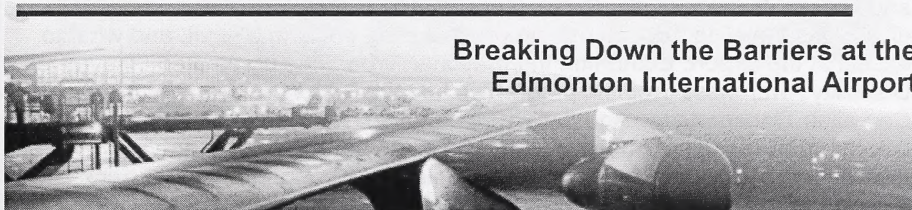
We spent three days touring London and everywhere we went we were treated exceptionally well. I was impressed with their taxi system as all 1,200 black cabs in London are wheelchair accessible. I didn't have any trouble with access issues with Max. We were given a tour guide at the Tower of London through the Jewel House, and as my care attendant, my daughter received free admission to attractions.

We spent two and a half weeks with family in Scotland touring the highlands and visiting the attractions in and around Edinburgh. The accommodations for people with sensory disabilities in the United Kingdom are exceptional. Access for people with mobility disabilities is not as accommodating due to historical architecture, but they do try to accommodate as much as possible.

Despite the troubles during the organization process for the trip, this was one of the best trips I have ever taken. I am planning to go back every three years or so and hope that future trips are as successful.

This article has been submitted by Diane Bergeron,
Council Coordinator, Office for Disability Issues.

For more information on the Pet Travel Scheme, please contact:
Department of Environment, Food, and Rural Affairs (United Kingdom)
Phone: 08459 33 55 77
E-mail: helpline@defra.gsi.gov.uk
Website: www.defra.gov.uk



Breaking Down the Barriers at the Edmonton International Airport

Edmonton International Airport prides itself on exceeding accessibility regulations to make travel through the airport comfortable and as easy as possible for

all passengers, including those with disabilities. Edmonton International Airport meets bi-annually with the Barrier Free Committee, made up of representatives of various interest groups, including persons who are visually impaired, hearing impaired, mobility impaired and seniors. This committee is consulted on all renovations and new capital projects and given the opportunity to provide feedback. There have been several accessibility initiatives recently implemented at Edmonton International Airport, including the installation of a teletypewriter phone line for the airport's Information Services.



This enables Edmonton International Airport to communicate more easily with customers who have hearing impairments. Larger, more visible buttons have been installed on the revolving doors that allow customers to slow the doors down to a manageable pace. Also, on a trial basis, a baggage pick-up area has been designated for persons with disabilities, to give customers with disabilities easy access for baggage pick up. Working with the Canadian Transportation Agency, Edmonton International Airport has also implemented a Multiple Formats Policy, which aims to

meet the needs of persons with disabilities by providing alternative formats to the conventional printed products for information or services provided by the airport.

These initiatives are in addition to many accessibility features which are already in place, including parking stalls for persons with disabilities on both the arrivals and departures curb, baggage belts equipped with flashing lights for start up, Braille signage outside all washroom facilities and on all public elevator buttons, accessible parking shuttle busses and the availability of video paging through Edmonton International Airport's information booth.

Edmonton International Airport has created an "Access for All" brochure that outlines all accessible services at the airport, which is available in both English and French. It includes all of the necessary information for persons with disabilities traveling through the airport, including booking a flight, and what to expect at the airport. Edmonton International Airport has created an innovative Disability Awareness Training program in keeping with regulations of the Canadian Transportation Agency, which states that "all personnel employed by carriers in all modes of transportation as well as personnel who provide transportation-related services to passengers must be trained to proficiency to respond effectively to the needs of travelers with disabilities." The training program helps eliminate undue obstacles to the mobility of people with different disabilities and is provided free of charge to all employees at Edmonton International Airport. More than 1,000 front-line employees have attended the

Training, including security employees, taxi drivers, volunteers, airline representatives and airport authority employees.

Edmonton International Airport has consistently demonstrated its commitment to accessibility. In June 2007, it worked with the Canadian Airports Council at the International Conference on Mobility and Transport for the Elderly and Persons with Disabilities. Teaming up with other Canadian airports, Edmonton International Airport was able to showcase the many accessibility features it offers. Edmonton International Airport will continue its ongoing consultative approach with the Barrier Free Committee during the airport's expansion, ensuring that the airport meets regulations and continues to exceed them when possible.

The next edition of Breaking Down the Barriers will include an article on accessibility features at the Calgary International Airport.

This article has been submitted by Raelyn Cronk,
Customer Service Coordinator, Edmonton Airports

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Alberta Municipal Infrastructure Program

Established in 2005, the Alberta Municipal Infrastructure Program assists municipalities in addressing their municipal capital infrastructure needs. The program provides \$3 billion in funding for municipalities over a five-year period. The municipalities have 10 years to spend the money.

Municipalities can utilize program funds for the development, enhancement, and rehabilitation of core capital infrastructure projects, such as municipal roads, bridges, water and wastewater systems and facilities, and public transit vehicles and facilities. Municipalities spend the money received through the program to address the local needs they have identified.

The program enables municipalities to fund certain barrier free transportation initiatives to improve accessibility for seniors and persons with disabilities. For example, the program will fund:

- The purchase of “low-floor” standard buses, “low-floor” articulated buses, and accessible community public transit vehicles as well as specialized transit vehicles for seniors and/or persons with disabilities;
- Major rehabilitation of public transit vehicles, including installation of wheelchair lifts;
- Comprehensive transit-stop retrofit programs to achieve a “barrier free path of travel” to accessible transit services. For example, adding curb cuts to facilitate wheelchair access to bus shelters; and
- Installation of audible pedestrian signals for the benefit of pedestrians with visual impairments.

For more information, please contact:

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Alberta Transportation

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E-mail: michael.clulow@gov.ab.ca

Website: www.transportation.alberta.ca

Transportation Funding for Persons with Disabilities Aged 18 to 64

This article describes funding available for the transportation of persons with disabilities aged 18 to 64.

Alberta Seniors and Community Supports administers the Assured Income for the Severely Handicapped Program. Clients of the Assured Income for the Severely Handicapped Program who report \$3,000 or less in assets, or who demonstrate financial hardship but have more than \$3,000 in assets, may

receive a travel benefit.

When a client or his or her dependent child requires frequent access to a health service, is required to travel outside the community to receive non-emergency health services, is undergoing addictions treatment, or has to attend court, the Program may provide funding assistance for the travel. The Program may also provide transportation assistance for clients to access a training or employment program that supports their efforts to obtain employment.

In some circumstances, the Program may also cover expenses associated with transportation, such as accommodation, food and child care. If a client or his or her dependent child requires an attendant during travel, the attendant's costs may be reimbursed.

Transportation funding for persons with disabilities aged 18 to 64 is also available through Alberta Employment and Immigration. The ministry administers the Disability Related Employment Supports, which provides assistance to Albertans in overcoming the barriers to employment created by their disability. Depending on his or her assessed need, a client between 18 and 64 could receive funding for accessible public transportation to and from their place of work or study.

Alberta Employment and Immigration also administers Alberta Works. Alberta Works provides a variety of supports, including Income Support. People receiving Income Support, including persons with disabilities, are eligible to receive funding if they need to travel to receive medical treatment. They may receive the actual cost of public transportation, the actual cost of a taxi, or a rate of \$0.12 per kilometre traveled in a private vehicle.

For more information on the Assured Income for the Severely Handicapped Program, please contact:

Assured Income for the Severely Handicapped Information Line Phone:
(888) 477-8589 or 644-1364 in Edmonton

E-mail: aish.online@gov.ab.ca

Website: www.seniors.gov.ab.ca/AISH

For more information about the Disability Related Employment Supports, please contact:

Alberta Employment and Immigration

Phone: (800) 661-3753 or 422-4266 in Edmonton

E-mail: eii.communications@gov.ab.ca

Website: employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3159.html

For more information on Alberta Works, please contact:

Alberta Works Contact Centre

Phone: (866) 644 5135 or 644-5135 in Edmonton

E-mail: iscc@gov.ab.ca

Website: employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3171.html

New Rule to Benefit Air Travelers with Disabilities

On May 7, 2008, the United States Department of Transportation issued a new rule - scheduled to take effect in one year - that will benefit air travelers with disabilities. It will apply to the operations of United States air carriers worldwide. Under the new rule, passengers on foreign air carrier flights originating or ending in the United States will be entitled to the same accommodations as passengers traveling on United States air carriers.

During flights, air carriers will be required to permit the use of portable oxygen concentrators that meet safety, security and other standards. Passengers with hearing impairments will be entitled to greater accommodation, as the new rule prescribes that airlines include captions in their safety and information videos.

For more information, please contact:

United States Department of Transportation

Phone: (866) 377-8642

TTY: (800) 877-8339

E-mail: dot.comments@dot.gov

Website: www.dot.gov/affairs/dot6708.htm

Federal Court of Appeal Denies Airline Application to Overturn Historic Disability Transport Decision

The Federal Court of Appeal has denied Air Canada and Westjet's application for leave to appeal a historic decision of the Canadian Transportation Agency that allows Canadians with disabilities to travel by air without having to pay for a second seat to accommodate their disabilities, whether for themselves or their attendant.



The complete text of the Federal Court of Appeal's decision is available on the Court's website at:

http://www.cta-otc.gc.ca/media/communique/2008/0801102_e.html

Canadian Transportation Agency Makes Accessible Transportation Rulings

The Canadian Transportation Agency (the Agency) released a number of accessible transportation rulings:

- The Agency found that the level of oxygen assistance provided to a passenger by an air carrier constituted an undue obstacle to her mobility. The Agency also found that the lack of wheelchair assistance provided to the passenger at an airport constituted an undue obstacle to her mobility. For more information, please visit:

www.cta-otc.gc.ca/rulings-decisions/decisions/2008/A/AT/154-AT-A-2008_e.html

- The Agency found that an air carrier's refusal to carry a passenger's electric wheelchair constituted an undue obstacle to the passenger's mobility. For more information, please visit:

www.cta-otc.gc.ca/rulings-decisions/decisions/2008/A/AT/175-AT-A-2008_e.html

- The Agency found that an air carrier must issue a bulletin to its staff at one airport emphasizing the importance of reporting failures of equipment, including wheelchair lifts. For more information, please visit:

www.cta-otc.gc.ca/rulings-decisions/decisions/2008/A/AT/190-AT-A-2008_e.html

For more information, as well as access to other Agency rulings, please contact:

Canadian Transportation Agency

Phone: (888) 222-2592

TTY: (800) 669-5575

E-mail: cta.comment@cta-otc.gc.ca

Website: www.cta-otc.gc.ca/

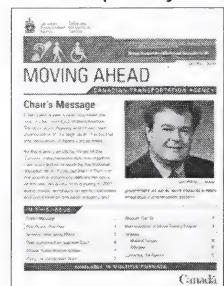
In the February 2008 issue of Breaking Down the Barriers Newsletter, the **Accessible Transportation Developments in Red Deer** article (pages 3 - 4) read that, " local taxi companies continue to provide backup accessible and sedan service for Action Bus services with three accessible units." Readers should note that, at any given time, one or more of these accessible taxi units may be out of service for maintenance or other reasons.

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Website: www.reddeer.ca

Welcome to the “Useful Links” section, which features a variety of accessible transportation-related websites that may be of interest to persons with disabilities and service providers. Please note that Alberta Infrastructure/Alberta Transportation does not necessarily endorse these websites, nor can it ensure the accuracy of the information contained within them.

- www.tbs-sct.gc.ca/rpp/2008-2009/inst/atn/atn00-enq.asp

www.cta-otc.gc.ca/access/newsletter/spring2008/index_e.html





- **Canadian Transportation Agency - A Guide for Persons with Disabilities: Taking Charge of the Air Experience** - Designed to help travellers with disabilities plan and prepare their trip by air within Canada.

www.cta-otc.gc.ca/access/guide/index_e.html

- **Canadian Transportation Agency - Reservation Checklist** - Provides a tool for travel agents to use when booking travel for a person with a disability.

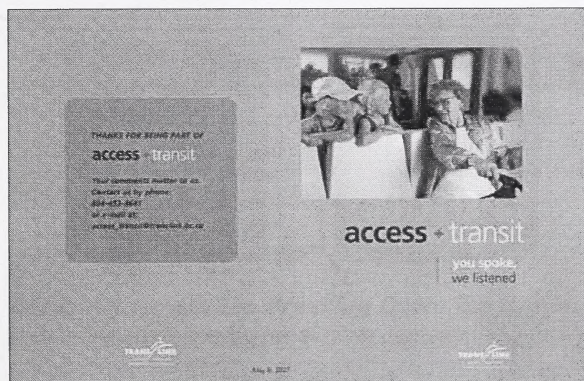
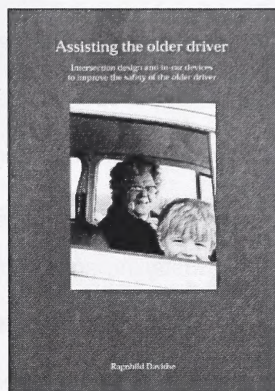
www.cta-otc.gc.ca/access/reservation/index_e.html

- **Transportation Association of Canada - Assisting the Older Driver** - Discusses road designs and driver assistance systems that will aid aging drivers.

www.swov.nl/rapport/Proefschriften/Ragnhild_Davidse.pdf

- **TransLink - Access Transit Strategy** - Describes TransLink's plan to make every part of its transit system as accessible as possible.

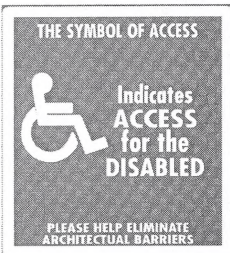
www.translink.bc.ca/Plans_Projects/Access_Transit/reports/Access_Transit_2007.pdf



- **World Without Hearing** - Collection of resources for persons who are deaf or hearing impaired.

<http://ca.geocities.com/wwhnews@rogers.com/>

Enabling Accessibility Fund



In April 2008, Human Resources and Social Development Canada announced the launch of the Enabling Accessibility Fund. The Enabling Accessibility Fund will fund projects that improve accessibility and enable Canadians, regardless of their physical ability, to participate in and contribute to their communities and the economy.

One component of the Fund is the Small Projects Enabling Accessibility, which provides grants of up to \$50,000 in capital cost funding over a three-year period. Organizations eligible for funding include non-profit organizations, small municipalities (with populations under 250,000), and small private sector organizations.

Accessibility projects eligible for funding include:

- Installing a wheelchair lift onto a community-based vehicle;
- Installing accessible door handles and light switches;
- Building an accessible washroom; and
- Building an interior or exterior ramp.



For more information, please contact:

Enabling Accessibility Fund

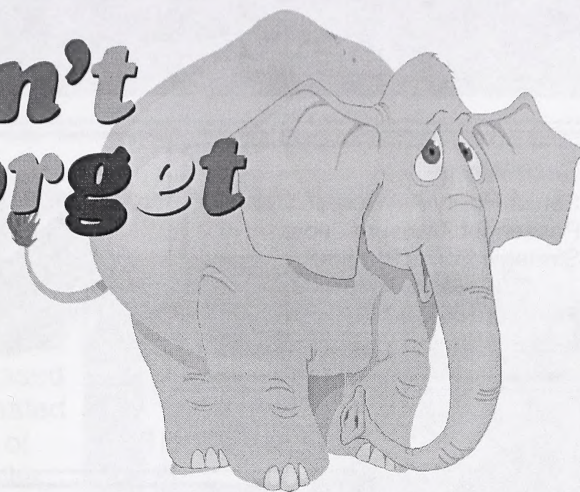
Phone: (800) 622-6232

TTY: (800) 926-9105

E-mail: Call2008@hrsdsc-rhdsc.gc.ca

Website: www.hrsdc.gc.ca/en/disability_issues/eaf/call2008/index.shtml

Don't Forget



To access key information on Barrier Free initiatives, please visit Alberta Transportation's website at: www.transportation.alberta.ca and "click" on the international symbol for mobility.

Breaking Down the Barriers is published by Alberta Transportation to provide information about transportation issues of interest to people with disabilities and related organizations.

It is distributed to municipalities, service providers, provincial organizations and consumer groups in Alberta.

To be added to the distribution list, please phone (780) 427-7944 or dial 310-0000 for a toll free connection outside Edmonton. The views and opinions expressed in ***Breaking Down the Barriers*** do not necessarily reflect those of the Editorial Board or Alberta Transportation.

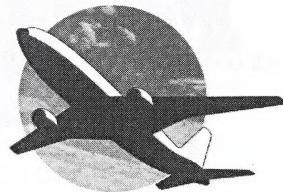
To assist in the dissemination of information regarding barrier free issues, readers are encouraged to reproduce articles, provided permission from the author has been granted.



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